

# ORGANIZATIONAL PERSONALITY DIAGNOSTICS

## **WHAT** companies think

A Company's Cognitive Content

e.g., Expertise, Knowledge Base, Plans, Intentions

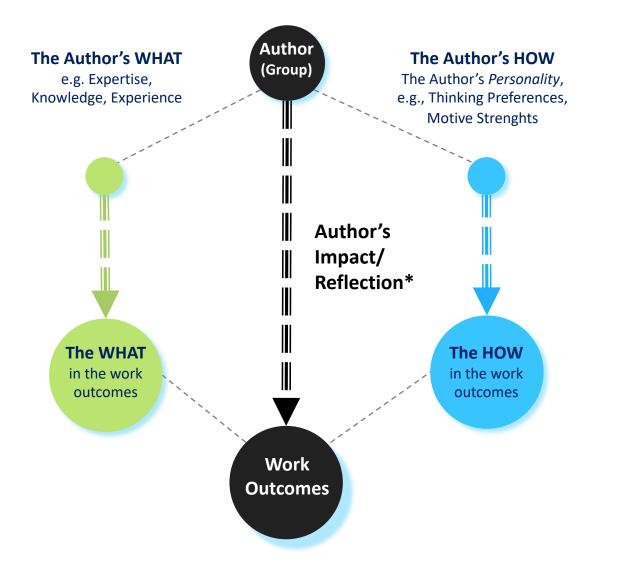
**HOW** companies think

A Company's Experiential/ Behavioral Preferences ('Behavioral Patterns')

> e.g., 'trustworthy, committed, curious' (Swisscom), 'cautious, conservative and rationale' (UBS) (Quotes from the websites of <u>Swisscom</u> and <u>UBS</u> as of 7 November 2023)

In reality, there is often a disparity between how companies *aspire* to think, how they *actually* think, and how they *should* think, according to best practice/ regulatory requirements/ frameworks

Pre-existing QUALITATIVE DATA mirrors both the **WHAT** and the **HOW**. With science-based strategic data mining, *Finance Without Numbers* can extract and assess the **HOW** for improved corporate evaluation and governance.



- \*Author's Impact/ Reflection: The author or author group plays a pivotal role in shaping the work outcomes. Work outcomes not only showcase expertise but also mirror the author's unique thinking preferences (= the HOW)
- Based on Robust Science: Academic PSI/ TOP psychological system theory & personality diagnostics (Julius Kuhl, 2001) with its modular structure is particularly apt for business application directly at a company level. The <u>German</u> <u>Psychological Society</u> regards PSI/ TOP as groundbreaking & highly innovative (2012).
- Thinking Preference Insights: Finance without Numbers, built upon PSI/ TOP, offers direct insights into the thinking preferences (= the HOW) embedded within pre-existing qualitative (company and/or external) data. Knowing the author or author group is not required.



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I help businesses to be more responsive to organizational behavior and to thrive by applying science-based data mining and being a catalyst for positive culture and adaptive organizational behavior.



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## **APPENDIX: NEW INSIGHTS WITH THE FOLLOWING STEPS**

#### **Preparation & Initialization**

Science-based Strategic "Text Mining"

#### **Corporate Evaluation & Governance**

**1. Clarifying the Analysis Goal & Scope:** Determining the client's (e.g., regulators, board, C-Level) desired insights/ information

#### 2. Defining Input Data Sources (Scalable):

- a) Pre-existing Qualitative Company Data
- Publicly available data, e.g., annual reports, web, external communication, advertising, employee reviews on public platforms
- Company proprietary data , e.g., strategy, internal communication, risks, issues, audit findings, ICS, business processes, frameworks (e.g., ERM, compliance), projects, customer/ supplier feedback, employee surveys

#### b) External Guidance (Mandatory, Optional, Best Practice)

 Regulations, frameworks (e.g., COSO, ISO, SAFe 6), methodologies, academia, global trend reports (e.g. from WEF, Big4) **3. Pattern Analysis ('Text Mining') & Assessment:** Identifying Patterns, their correlations, and implications across various data sources

#### PREDICTIVE COMPANY BEHAVIOR INSIGHTS

### **HOW** the company thinks

- Patterns Occurrences, Significances, Characteristics, Pros, Cons, and Risks
- Patterns Inconsistencies Across the Data Sources
- Patterns-based Predictions
- Patterns-oriented Compliance/ Implementation
- Patterns-based Benchmarking (Competitors, Market, Expert Advice on How 'Great Companies' Tick)

e.g., innovation capability, strategy-culture-fit, brand personality vs. strategic initiatives, transformation projects, regulatory compliance, organizational 'health', COSO/ SAFe 6.0 implementation, sales performance, ethical behavior, corruption, operational risks, meta-analysis of internal audit issues **4. Corporate Evaluation:** Outlining the company's unique 'Organizational Personality', highlighting strenghts, weaknesses, and behavioral risk profile

#### The Organizational Personality

**5. Corporate Governance:** Developing the company's Organizational Personality (Strategic Patterns Management)

#### **Grow Your Organization's Personality**

- Adressing The ANGELPUNKT, i.e. the critical action that maximises *adaptive* company behavior, hereby increasing the overall maturity level of the Company's 'Organizational Personality'
- Increasing Organizational Agency, i.e. the Company's capability to apply the right thinking forms for the tasks at hand
- Mitigating the risks associated with intentional pattern inconsistencies