

Predictive Company Behavior Intelligence

I partner with forward-thinking organizations and visionary people to provide **data-driven company behavior assessments** through advanced qualitative data mining.

As an interdisciplinary expert in law, internal auditing, and academic personality psychology, I specialize in analyzing the **behavioral and perceptual preferences (Patterns)** that define a company's unique 'personality'.

These **predictive company-specific patterns** profoundly impact the financial metrics, which is why I refer to my work as Finance without Numbers.

Identifying and assessing these patterns in a risk-oriented manner unlocks new opportunities for corporate evaluation and governance.



Barbara R. Siegenthaler On-demand Chief HUMAN PATTERNS Officer

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ORGANIZATIONAL PERSONALITY DIAGNOSTICS

WHAT companies think

A Company's Cognitive Content

e.g., Expertise, Knowledge Base, Plans, Intentions

HOW companies think

A Company's Experiential/ Behavioral Preferences ('Behavioral Patterns')

> e.g., 'trustworthy, committed, curious' (Swisscom), 'cautious, conservative and rational' (UBS) (Quotes from the websites of <u>Swisscom</u> and <u>UBS</u> as of 7 November 2023)

In reality, there is often a disparity between how companies *aspire* to think, how they *actually* think, and how they *should* think, according to best practice/ regulatory requirements/ frameworks

Pre-existing qualitative data mirrors both the WHAT and the HOW. With science-based strategic data mining, *Finance Without Numbers* can extract and assess the HOW for improved corporate evaluation and governance.

FINANCE WITHOUT NUMBERS PREMISES



- *Author's Impact/ Reflection: The author or author group plays a pivotal role in shaping the work outcomes. Work outcomes not only showcase expertise but also mirror the author's unique thinking preferences (= the HOW)
- Based on Robust Science: Academic PSI/ TOP psychological system theory & personality diagnostics (Julius Kuhl, 2001) with its modular structure is particularly apt for business application directly at a company level. The <u>German</u> <u>Psychological Society</u> regards PSI/ TOP as groundbreaking & highly innovative (2012).
- Thinking Preference Insights: Finance without Numbers, built upon PSI/ TOP, offers direct insights into the thinking preferences (= the HOW) embedded within pre-existing qualitative (company and/or external) data. Knowing the author or author group is not required.



PREDICTIVE, DATA-DRIVEN INSIGHTS AT YOUR FINGERTIPS

 Pick My Brain
 Company Snapshot

 Immediate Verbal Feedback to
 Verbal Feedback & Report

 Your Questions in a 1 – 1.5 Hour
 Delivered Within a Fortnight

 Online or In-Person Meeting
 Image: Company Snapshot

 Image: Company Snapshot
 Image: Company Snapshot

Quick Insights

Verbal Feedback to More Complex Questions within 48 Hours

Tailored Services

Including Project Collaborations, In-depths Analysis, and On-site Assessments



BARBARA R. SIEGENTHALER

Independent Consultant Law, Internal Audit, Personality Psychology & Diagnostics

I help businesses to be more responsive to organizational behavior and to thrive by applying science-based data mining and being a catalyst for positive culture and adaptive organizational behavior.



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SCENARIO EXAMPLE: BRANDING

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 Portrait Swiss Life Switzerland

Swiss Life is the number one provider of comprehensive life and pensions and financial solutions. 1.4 million people and over 50'000 companies trust in our 165 years of experience for their provisions.

Every day, throughout Switzerland, more than 2500 employees, over 1200 of them in sales, work on our customers' behalf. With our individual insurance and financial advising we help people in all life situations prepare their financial future and enable them to lead a self-determined life.

Source: swisslife.ch/en/about-us/unternehmensprofil.html Date: 17 October 2023

In this scenario, The Component-Centric Term Evaluation* enables a precise understanding of brand personality, customer committments, reputation risks, and their direct connection to strategic goals

> Helping, Preparing Enabling, Leading Self-Determination

*Through cutting-edge psychological system theory, **'The Component-Centric Term Evaluation'** dissects terms related to HOW a company thinks into their essential components for thorough examination and comparison at a component level

APPENDIX: NEW INSIGHTS WITH THE FOLLOWING STEPS

Preparation & Initialization

Science-based Strategic "Data Mining"

Corporate Evaluation & Governance

1. Clarifying the Analysis Goal & Scope: Determining the client's (e.g., regulators, board, C-Level) desired insights/ information

2. Defining Input Data Sources (Scalable):

- a) Pre-existing Qualitative Company Data
- Publicly available data, e.g., annual reports, web, external communication, advertising, employee reviews on public platforms
- Company proprietary data , e.g., strategy, internal communication, risks, issues, audit findings, ICS, business processes, frameworks (e.g., ERM, compliance), projects, customer/ supplier feedback, employee surveys

b) External Guidance (Mandatory, Optional, Best Practice)

 Regulations, frameworks (e.g., COSO, ISO, SAFe 6), methodologies, academia, global trend reports (e.g. from WEF, Big4) **3. Pattern Analysis ('Data Mining') & Assessment:** Identifying Patterns, their correlations, and implications across various data sources

PREDICTIVE COMPANY BEHAVIOR INSIGHTS

HOW the company thinks

- Patterns Occurrences, Significances, Characteristics, Pros, Cons, and Risks
- Patterns Inconsistencies Across the Data Sources
- Patterns-based Predictions
- Patterns-oriented Compliance/ Implementation
- Patterns-based Benchmarking (Competitors, Market, Expert Advice on How 'Great Companies' Tick)

e.g., innovation capability, strategy-culture-fit, brand personality vs. strategic initiatives, transformation projects, regulatory compliance, organizational 'health', COSO/ SAFe 6.0 implementation, sales performance, ethical behavior, corruption, operational risks, meta-analysis of internal audit issues **4. Corporate Evaluation:** Outlining the company's unique 'Organizational Personality', highlighting strenghts, weaknesses, and behavioral risk profile

The Organizational Personality

5. Corporate Governance: Developing the company's Organizational Personality (Strategic Patterns Management)

Grow Your Organization's Personality

- Adressing The ANGELPUNKT, i.e. the critical action that maximises *adaptive* company behavior, hereby increasing the overall maturity level of the Company's 'Organizational Personality'
- Increasing Organizational Agency, i.e. the Company's capability to apply the right thinking forms for the tasks at hand
- Mitigating the risks associated with intentional pattern inconsistencies